

Taipei Film Festival Membership Terms of Service

The Taipei Film Festival of the **Taipei Culture Foundation** (hereinafter referred to as "TFF") has established these Membership Terms of Service (hereinafter referred to as "**this Service**") specifically for film enthusiasts who follow and support festival activities. These terms provide exclusive benefits for the paid membership tier, "**TFF Buff**". When an applicant completes the payment process or begins using this Service, it signifies that they have read, understood, and agreed to accept all the current and future derivative service items and content of this Service.

I. Membership Application, Benefits, and Discounts

Membership is open to the general public. For applicants under the age of 18, the consent of a legal guardian is required to apply for "**TFF Buff**" membership. A completed **Legal Guardian Consent Form** must be sent to the customer service email (info@taipeiff.org.tw); the application will only proceed upon successful review and approval.

Section 1. Membership Application Procedures

1. **Online Application:** Applicants must complete their full membership profile in the **Member Center** on the official TFF website to register and apply for membership.
2. **Membership Tiers** (Refer to the attached table for details):
 - (1) **General Member:** No expiration date; accessible upon registration on the official TFF website.
 - (2) **TFF Buff:** An initiation fee (annual fee) of **NT\$300**; the membership is valid for a period of three years.
3. TFF reserves the right to approve or reject any application at its sole discretion.

Section 2. Membership Benefits

1. **"General Member" Benefits:**
 - (1) Free subscription to the Taipei Film Festival e-newsletter for first-hand festival news.
 - (2) Eligibility to register for competition awards (e.g., Taipei Film Awards, International New Director Competition, Taiwan Film Marketing Awards) via the official website.
 - (3) Eligibility to register for and participate in events organized by TFF via the official website.
 - (4) Ability to save film screening schedules on the official website and import them into Google Calendar.
2. **"TFF Buff" Benefits:**
 - (1) Includes all benefits of a "General Member".
 - (2) **Welcome Gift:** Two (2) Taipei Film Festival movie exchange vouchers. (Members joining before or during the current festival must collect and use them on-site during the festival period; joining after the festival requires collection and use during the following year's festival. Vouchers become invalid after the expiration date).

- (3) **Ticket Discounts:** Within the validity period of your membership, you can enjoy a **10% discount** on standard tickets purchased during the film festival. (Detailed ticketing regulations are subject to the announcement of the current year's festival.)
- (4) **Priority Registration and Entry:** Priority registration and entry for TFF-organized events on the official website or partner platforms. Members must log in and present their registration QR code upon entry.
- (5) Eligibility for competition registration and screening schedule management.

Section 3. Membership Renewal and Upgrades

1. "General Members" may apply to upgrade to "**TFF Buff**" status by completing the payment on the "Member Login" or "Member Center" pages of the official website.
2. "TFF Buff" members will receive an expiration notice one month before their membership ends. To renew, members must re-subscribe and pay the **NT\$300** fee on the official website. The validity and benefits of the renewed membership will be calculated from the date payment is completed (members who renew early will have their term extended from the original expiration date to ensure a seamless transition).

II. Personal Data Changes and Termination

1. Members may update their personal information through the "**Member Center**" on the official website.
2. To cancel an account, members may email customer service (info@taipeiff.org.tw).
3. **Termination of "TFF Buff" Membership:**
 - (1) All benefits (including priority registration, and ticket discounts) terminate upon membership expiration.
 - (2) For early termination requested by the member via email, the annual fee is non-refundable and cannot be returned proportionally. After termination, all membership benefits cease and cannot be retroactively claimed or reissued.
4. TFF may temporarily suspend, refuse transactions, or remove registration data if a member's data is misappropriated or if their behavior violates transaction security, laws, public order, or these terms. TFF is not liable for compensation regarding such measures.
5. If a member damages the reputation or image of the Taipei Film Festival, TFF may suspend their membership until corrections are made, or terminate it in severe cases.

III. Disclaimers and External Links

1. **Third-Party Platforms:** Rights, obligations, and disputes arising from services provided by third-party platforms (including but not limited to **OPENTIX**) are governed by the respective platform's regulations. TFF assumes no liability or guarantee for third-party contract performance, system errors, or transaction failures.
2. **Links:** Links on this website to other organizations' webpages are provided solely for the member's convenience in searching for information.

IV. Intellectual Property Rights

All works and data on this website—including copyrights, patents, trademarks, trade secrets, and ownership—belong to TFF or its respective rightsholders. Unless legally authorized, members may not reproduce, transmit, modify, edit, or use this data for any purpose, or they

shall bear all relevant legal liabilities.

V. Privacy Policy

TFF collects, processes, and utilizes personal data in accordance with the **Personal Data Protection Act**. Your data is stored on the official website's back-end servers and is strictly protected.

Section 1. Purpose of Collection

Data is collected for contract execution, ticketing services, membership management, event surveys, research and analysis, e-commerce, marketing, and legal or public safety requirements.

Section 2. Categories of Collection

1. **C001 Individual Identification:** Name, address, phone, email, education, occupation.
2. **C002 Financial Identification:** Credit card or bank account numbers.
3. **C011 Personal Description:** Gender, date of birth, or nationality.
4. **C036 Lifestyle:** Types of goods/services used, consumption patterns.
5. **C093 Financial Transactions:** Payment methods and transaction records.
6. **C102 Agreements or Contracts:** Transactional, commercial, or legal contracts.

Section 3. Period and Region

Data is utilized within the territory of **Taiwan** until the member requests cessation or TFF stops providing the service.

Section 4. Parties and Methods

Personal data will be used by TFF and its entrusted partners (suppliers, logistics). Members authorize TFF to provide necessary delivery info (name, address, phone) to logistics providers to complete the delivery of goods or gifts.

VI. Authorization and Guarantees

Any data uploaded or provided to the TFF website is considered authorized for TFF to use, modify, reproduce, and distribute within the scope of service operation and privacy regulations. Members guarantee that such data does not infringe on third-party intellectual property or privacy rights and assume full responsibility for any damages caused.

VII. Member Data Maintenance

1. Registration under a third-party name is prohibited; violators face immediate termination.
2. Failure to provide required data or providing false information may result in service suspension without notice.
3. Members must provide accurate and up-to-date information. If updates are not made, TFF will continue providing services based on the original data, and any resulting disadvantages are the member's responsibility.

VIII. Service Changes and Marketing

1. TFF may modify or terminate activities based on business needs. Revised terms will be posted on the website without individual notice; members are responsible for staying updated.
2. Continued use of the service constitutes acceptance of revised terms. Members who disagree may stop using the service or terminate their membership.
3. Members agree to receive marketing information (e-newsletters). To opt out, please uncheck "Subscribe to E-newsletter" in the Member Center.
4. Those wishing only to receive newsletters without full registration may provide their email only; cancellation can be requested via email.

IX. Service Suspension or Interruption

TFF will maintain the system within reasonable technical standards but reserves the right to stop or change services without notice. TFF is not liable for compensation during the following events:

1. Necessary maintenance or construction of electronic communication equipment.
2. Sudden equipment failure.
3. Suspension of third-party telecommunication services.
4. Force majeure or other causes not attributable to TFF.

X. Governing Law and Jurisdiction

These terms are governed by the laws of the **Republic of China (Taiwan)**. Any disputes shall be resolved in the **Taiwan Taipei District Court** as the court of first instance.

Attached Table: Member Tiers and Benefits

Benefit / Tier	General Member	TFF Buff (Paid)
Validity	Unlimited	3 Years
Competition Registration	V	V
Screening Schedule Management	V	V
Event Registration	V	V
Event Entry	Standard entry	Priority entry
Welcome Gift	X	2 Movie Exchange Vouchers
Ticket Discount	X	10% off "Full Price" tickets
Application Fee	Free	NT\$300